

# OSI SUPPORT SERVICES, INC.

2005 JAN -3 11:21:19

2520 S. 170<sup>th</sup> Street  
P.O. Box 510955  
New Berlin, WI 53151-0955  
Phone: 262-780-2000  
Fax: 262-787-4137

December 23, 2004

C 73720  
change of  
officer

State of Idaho  
700 W. Jefferson, Room 203  
PO Box 83720  
Boise, ID 83720-0080

Dear Sir or Madam:

Re: Officer Change Notification

This letter is to notify you that there has been a change in officers. Mr. Steven K. Richards will assume responsibilities as President of the following companies:

Transworld Systems Inc. FEIN – 94-1728881  
North Shore Agency, Inc. FEIN – 11-3399772

His business address is: 390 South Woods Mill Road, Chesterfield, MO 63017.

Please update our file as appropriate.

If you have any questions or require additional information, please contact me at (262) 787-4136.

Sincerely,



Gary L. Weller  
Vice President