



RSK Co

P.O. Box 703689, Dallas, TX 75370-3689 • Phone (903) 597-2789 • Fax (866) 947-0415

February 25, 2004

Idaho Secretary of State
P. O. Box 83720
Boise, ID 83720-0080

Re: Change of Officers & Directors
FEID # 36-3562456
State of Idaho ID # C 96176

Gentlemen:

Recently elected officers and directors of the company are shown on the attached sheet. Should you need additional information, please contact Barbara Cockerell, Risk Manager, at the address indicated above, by telephone at (903) 597-2789 or via e-mail at BCockerell@na.cunninghamlindsey.com. Please advise if any further filing fees are required.

Sincerely,

Christopher S. Willis
Sr. Vice President & Corporate Counsel

Attachments:

List of Officers and Directors
Copy of Annual Report

C96176
Chg of
Officers

Cunningham Lindsey Claims Management, Inc.

OFFICERS

Karen E. Murphy
President and Chief Executive Officer

David C. Langille
Treasurer and Chief Financial Officer

Christopher S. Willis
Senior Vice President, Corporate Secretary
and General Counsel

DIRECTORS

Karen E. Murphy

David C. Langille

Christopher S. Willis

Business Address for all:
Building A, Suite 200
405 Highway 121 Bypass
Lewisville, Texas 75067

P. O. Box 703689
Dallas, Texas 75370-3689

11 February 2004