State of Idaho

Office of the Secretary of State

CERTIFICATE OF AUTHORITY

OF

HUMANA MARKETPOINT, INC.

File Number C 140694

I PETE T. CENARRUSA, Secretary of State of the State of Idaho, hereby certify that an Application for Certificate of Authority, duly executed pursuant to the provisions of the Idaho Business Corporation Act, has been received in this office and is found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Authority to transact business in this State and attach hereto a duplicate of the application for such certificate.

Dated: September 17, 2001



Pet M Cemeruse SECRETARY OF STATE

By MONICA Obellemy



APPLICATION FOR CERTIFICATE OF AUTHORITY (For Profit)

(Instructions on Back of Application)

Ser 11 1 100

| he undersigned Corporation | applies for a Certificate of Au | ithority and states as fol | lows: |
|-------------------------------|---------------------------------|--|---|
| The name of the corpora | tion is: Humana Marke | tPOINT, Inc. | |
| The name which it shall u | use in Idaho is: | | |
| It is incorporated under t | he laws of: Kentucky | | |
| . Its date of incorporation i | is:February 3, 1999 | | |
| . The address of its princi | pal office is: 500 West Main | Street, Louisville | |
| | rrespondence should be addr | | |
| | | | Suite 2, Boise, Idaho 83702 |
| , | and its registered agent in Ida | tho at that address is: . | Corporation Service Company |
| The names and respecti | ve business addresses of its d | directors and officers are | a· |
| Name | Office | Address | . |
| | ers/directors rider | | |
| see attached office | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Dated: Sept. 7, 2001 | | Customer Acct | #: |
| 0 | | (if using pre-pa | sid account) Secretary of State use only |
| Signature: | Linahan | - Profit pr | |
| Typed Name: John O. Len | ahan | g-t-corputorms(corp appforcarrofauthority_profit_pm6 Revised 01/2001 | IDANO SECRETARY OF STATE |
| Secretary | | offer of au is ed | 09/17/2001 05:0 (X: 146592 CT: 26296 BH: 419 |

Directors/Officers Report

Humana MarketPOINT, inc.

DIRECTORS

Kenneth J. Fasola

Director

Primary Address:

500 W. Main St.

Louisville, KY 40202

Michael B. McCallister

Primary Address:

Director

500 West Main Street

Louisville, KY 40202

James E. Murray

Director

Primary Address:

500 W. Main St.

Louisville, KY 40202

OFFICERS

Kenneth J. Fasola

President

Primary Address:

500 W. Main St.

Louisville, KY 40202

James H. Bloem

Senior Vice President and Chief Financial Officer

Primary Address:

500 West Main Street

Louisville, KY 40202

Thomas J. Liston

Primary Address:

Senior Vice President

500 W. Main Street Louisville, KY 40202

George G. Bauernfeind

Primary Address:

Vice President

500 W. Main St.

Louisville, KY 40202

Gerald L. Ganoni

Vice President

Primary Address:

1100 Employers Boulevard

Green Bay, WI 54344

Brett J. McIntyre

Vice President and Treasurer

Primary Address:

500 W. Main Street

Louisville, KY 40202

Walter E. Neely

Primary Address:

Vice President-Associate General Counsel and Assistant Secretary

500 West Main Street

Louisville, KY 40202

Kathleen Pellegrino

Primary Address:

Vice President & Assistant Secretary

500 W. Main St.

Louisville, KY 40202

W. Fred Wheeler

Vice President - Individual Products

Primary Address: 5401 W. Kennedy Boulevard

Suite 161

Tampa, FL 33609

Joan O. Lenahan

Secretary

Primary Address: 500 W. Main St. - 27th Floor

Louisville, KY 40202



John Y. Brown III Secretary of State

Certificate of Existence

I, JOHN Y. BROWN III, Secretary of State of the Commonwealth of Kentucky, do hereby certify that according to the records in the Office of the Secretary of State,

HUMANA MARKETPOINT, INC.

is a corporation duly organized and existing under KRS Chapter 271B, whose date of incorporation is February 3, 1999 and whose period of duration is perpetual.

I further certify that all fees and penalties owed to the Secretary of State have been paid; that articles of dissolution have not been filed; and that the most recent annual report required by KRS 271B.16-220 has been delivered to the Secretary of State.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my Official Seal at Frankfort, Kentucky, this 11th day of September, 2001.

JOHN Y. BROWN III

Secretary of State

Commonwealth of Kentucky