

# State of Idaho

Office of the Secretary of State

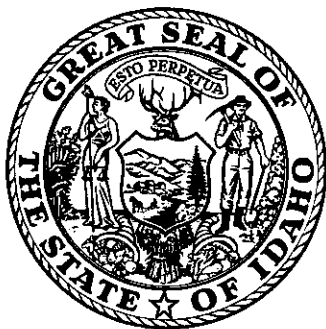
AMENDED CERTIFICATE OF AUTHORITY  
OF  
TELEVOX SOFTWARE, INCORPORATED

File Number C 175829

I, BEN YSURSA, Secretary of the State, hereby certify that an Application for Amended Certificate of Authority, has been received in this office and is found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Amended Certificate of Authority to reflect the name change from TELEVOX SOFTWARE, INCORPORATED to **WEST NOTIFICATIONS, INC.** and attach hereto a duplicate of the application for such amended certificate.

Dated: January 10, 2013



*Ben Yursa*  
SECRETARY OF STATE

By *[Signature]*



# APPLICATION FOR AMENDED CERTIFICATE OF AUTHORITY

2013 JAN 10 PM 1:39

(Instructions on back of application)

SECRETARY OF STATE  
STATE OF IDAHO

To the Secretary of State of the State of Idaho:

Pursuant to Section 30-1-1504, Idaho Code, the undersigned Corporation hereby applies for an amended certificate of authority to transact business in the State of Idaho and for that purpose submits the following statement:  
Complete only applicable items.

1. A Certificate of Authority was issued to the corporation by your office on: 11/14/2007,  
authorizing it to transact business in the State of Idaho under the name of:  
TeleVox Software, Incorporated
2. Its corporate name has been changed to: West Notifications, Inc.
3. The name which it shall use hereafter in the State of Idaho is:  
West Notifications, Inc.
4. It has changed its jurisdiction of incorporation, without a change of corporate identity to: \_\_\_\_\_

Dated: 12/31/2012 Corporation Name: West Notifications, Inc.

Signature: *David C. Mussman*

Typed Name: David C. Mussman

Capacity: Secretary

Customer Acct # :

(if using pre-paid account)

Secretary of State use only

g:\corpforms\corpform\amended cert of authority.p65  
Revised 07/2002

Web Form

IDAHO SECRETARY OF STATE  
01/10/2013 05:00  
CK: 100915033 CT: 74104 BH: 1355264  
1 @ 30.00 = 30.00 AMEND CERT # 2  
1 @ 20.00 = 20.00 EXPEDITE C # 3

2175829

# Delaware

PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "TELEVOX SOFTWARE, INCORPORATED", FILED A CERTIFICATE OF MERGER, CHANGING ITS NAME TO "WEST NOTIFICATIONS, INC.", THE TWENTIETH DAY OF DECEMBER, A.D. 2012, AT 6:40 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF MERGER IS THE THIRTY-FIRST DAY OF DECEMBER, A.D. 2012, AT 11:59 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE AFORESAID CORPORATION IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE NOT HAVING BEEN CANCELLED OR DISSOLVED SO FAR AS THE RECORDS OF THIS OFFICE SHOW AND IS DULY AUTHORIZED TO TRANSACT BUSINESS.

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Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 0131996

DATE: 01-09-13