

State of Idaho

Office of the Secretary of State

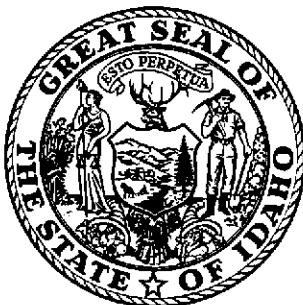
**AMENDED CERTIFICATE OF REGISTRATION
OF
TELETECH HEALTHCARE SOLUTIONS, INC.**

File Number C 198937

I, LAWERENCE DENNEY, Secretary of the State, hereby certify that an Application for Amended Foreign Registration has been received in this office and is found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Amended Certificate of Foreign Registration to reflect the name change from TELETECH HEALTHCARE SOLUTIONS, INC. to **TTEC HEALTHCARE SOLUTIONS, INC.** and attach hereto a duplicate of the application for such amended certificate.

Dated: December 13, 2017



Lawrence Denney
SECRETARY OF STATE

By _____

John Reed



AMENDMENT OF FOREIGN REGISTRATION STATEMENT

Title 30, Chapter 21, Idaho Code

Filing fee: \$30 typed, \$50 not typed

Complete and submit the application in duplicate.

2017 DEC 13 PM 2:44

SECRETARY OF STATE
STATE OF IDAHO

1. Entity name: TeleTech Healthcare Solutions, Inc.

2. The entity name is amended to: TTEC Healthcare Solutions, Inc.

a. If the new name is not available or permissible in Idaho, the name to be used in Idaho is:

3. The entity type is amended to:

- ☐ Business Corporation
☐ Nonprofit Corporation
☐ Limited Liability Partnership
☐ Limited Liability Company

- ☐ General Partnership
☐ General Cooperative Association
☐ Limited Partnership (Including a limited liability limited partnership)
☐ Statutory Trust, Business Trust, or Common-law Business Trust

☐ Other: _____
 (Provide unlisted foreign entity type here)

4. The entity's jurisdiction is amended to: _____

5. The street and mailing address(es) of its principal office is amended to:

 (Street Address)

 (Mailing Address, if different)

6. The name, capacity, and mailing address of the governor(s) is amended to:

 (Name) (Capacity) (Address)

 (Name) (Capacity) (Address)

Typed Name: Margaret McLean

Signature: Margaret McLean

Capacity: Secretary

Secretary of State use only

IDAHO SECRETARY OF STATE

12/13/2017 05:00

CK: PREPAID CT: 278665 BH: 1616177

1@ 30.00 = 30.00 AMD FOR RE #2

C198937

Delaware

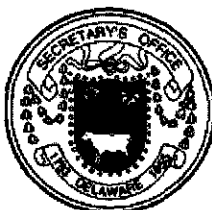
The First State

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I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "TTEC HEALTHCARE SOLUTIONS, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE ELEVENTH DAY OF DECEMBER, A.D. 2017.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.



5353458 8300

SR# 20177486764

You may verify this certificate online at corp.delaware.gov/authver.shtml

A handwritten signature in black ink, appearing to read "JB", is written over a horizontal line. Below the line, the text "Jeffrey W. Bullock, Secretary of State" is printed in a small font.

Authentication: 203725470

Date: 12-11-17