

<b>No. C 129566</b>  Return to: SECRETARY OF STATE 700 WEST JEFFERSON PO BOX 83720 BOISE, ID 83720-0080  <b>NO FILING FEE IF RECEIVED BY DUE DATE</b>	<b>Due no later than Jul 31, 2002 Annual Report Form</b>  <div style="background-color: black; color: white; padding: 2px; text-align: center;">1. Mailing Address - Correct in this box, if applicable</div> CONVERGYS CUSTOMER MANAGEMENT GROUP  201 EAST FOURTH ST  CINCINNATI, OH 45202	2. Registered Agent and Office <b>NO PO BOX</b>  CT CORPORATION SYSTEM 300 N 6TH ST  BOISE, ID 83701  3. <u>New</u> Registered Agent Signature
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4. Corporations: Enter Names and Business Addresses of President, Secretary and Directors.

<u>Office held</u>	<u>Name</u>	<u>Street or P.O. Address</u>	<u>City</u>	<u>State</u>	<u>Zip</u>
President	Ronald E. Schultz	201 E. Fourth St.	Cincinnati	OH	45202
Vice President	Richard A. Pelini	201 E. Fourth St.	Cincinnati	OH	45202
Secretary	Claudia Cline	201 E. Fourth St.	Cincinnati	OH	45202
Asst. Treasurer	Mark J. Gartner	201 E. Fourth St.	Cincinnati	OH	45202
Director	James Orr	201 E. Fourth St.	Cincinnati	OH	45202

5. Organized Under the Laws of:  <div style="text-align: center;">OHIO C 129566</div>	6. Signature <u>Mark J Gartner</u> Date <u>5-15-02</u>  Name <small>(Typed or Printed)</small> <u>Mark Gartner</u> Title <u>Asst. Treasurer</u>
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