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| No. <b>C 106033</b>  | <b>Due no later than April 30, 2004</b>  | 2. Registered Agent and Office <b>NO PO BOX</b>                              |
| Return to:   | <b>Annual Report Form</b>  |  |
| SECRETARY OF STATE<br>700 WEST JEFFERSON<br>PO BOX 83720<br>BOISE, ID 83720-0080           | KEYCORP INSURANCE AGENCY USA INC.<br><br>127 PUBLIC SQUARE 2ND FL<br><br>CLEVELAND, OH 44115   | CORPORATION SERVICE COMPAN<br>1401 SHORELINE DR STE 2<br><br>BOISE, ID 83702 |
| <b>NO FILING FEE IF<br/>RECEIVED BY DUE DATE</b>   |  | 3. New Registered Agent Signature  |
| 4. Corporations: Enter Names and Business Addresses of President, Secretary and Directors. |  |  |
| <u>Office held</u>   | <u>Name</u>  | <u>Street or P.O. Address</u> <u>City</u> <u>State</u> <u>Zip</u>            |
| *** SEE ATTACHED LISTS FOR CURRENT OFFICERS AND DIRECTORS *****                            |  |  |
| 5. Organized Under the Laws of:<br><br>IDAHO<br><br>C 106033                               | 6. Signature <u>St Bulloch</u> Date <u>02-27-04</u><br><br>Name (Typed or Printed) <u>Cleven N. Bulloch</u> Title <u>Assistant Secretary</u> |  |

**KEYCORP INSURANCE AGENCY USA INC.  
A Washington Corporation**

**DIRECTORS**

Full Legal Name: **Jack L. Kopnisky**  
Business Addr: 127 Public Square  
Cleveland, OH 44114

Full Legal Name: **Robert Bauman Heisler, Jr.**  
Business Addr: 127 Public Square  
Cleveland, Ohio 44114

Full Legal Name: **Michael R. Sharpe**  
Business Addr: 800 Superior Avenue  
Cleveland, Ohio 44114

**KEYCORP INSURANCE AGENCY USA INC.**  
**A Washington Corporation**

**OFFICERS**

Full Legal Name: **Michael R. Sharpe - President**

Business Addr: 800 Superior Avenue  
Cleveland, OH 44114

Full Legal Name: **William P. Cloonan - Secretary**

Business Addr: 127 Public Square  
Cleveland, Ohio 44114

Full Legal Name: **Steven N. Bulloch - Assistant Secretary**

Business Addr: 127 Public Square  
Cleveland, Ohio 44114

Full Legal Name: **Douglas M. Schosser - Treasurer**

Business Addr: 800 Superior Avenue  
Cleveland, Ohio 44114

Full Legal Name: **Armando Leo - Vice President**

Business Addr: 745 Atlantic Avenue  
Boston, MA 02111

Full Legal Name: **Travis C. Frisk – Vice President**

Business Addr: 101 W. Benson Avenue  
Anchorage, AK 99503

Full Legal Name: **Dorothy Harder – Vice President and Licensing Officer**

Business Addr: 800 Superior Avenue  
Cleveland, OH 44114

Full Legal Name: **Susan T. Aubin – Assistant Vice President**

Business Addr: 6465 S. Greenwood Plaza Blvd  
Centennial, CO 80202

Full Legal Name: **Janine C. Brown – Assistant Vice President**

Business Addr: 800 Superior Avenue  
Cleveland, Ohio 44114

Full Legal Name: **Mary F. Maust – Assistant Licensing Officer**

Business Addr: 800 Superior Avenue  
Cleveland, OH 44114