

# State of Idaho

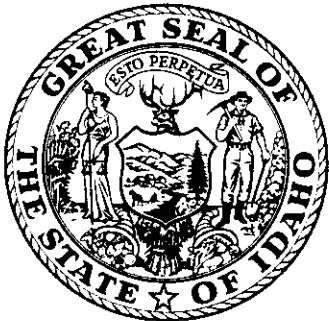
Office of the Secretary of State

**AMENDED CERTIFICATE OF AUTHORITY**  
OF  
**SKYES HEALTHPLAN SERVICE BUREAU, INC.**  
File Number C 144772

I, BEN YSURSA, Secretary of the State, hereby certify that an Application for Amended Certificate of Authority, has been received in this office and is found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Amended Certificate of Authority to reflect the name change from SYKES HEALTHPLAN SERVICE BUREAU, INC. to **SHPS HUMAN RESOURCE SOLUTIONS, INC.** and attach hereto a duplicate of the application for such amended certificate.

Dated: August 16, 2004



*Ben Yursa*  
SECRETARY OF STATE

By *Spence DeWine*



# APPLICATION FOR AMENDED CERTIFICATE OF AUTHORITY

(Instructions on back of application)

2004 08 16 A 10:54

SECRETARY OF STATE  
STATE OF IDAHO

To the Secretary of State of the State of Idaho:

Pursuant to Section 30-1-1504, **Idaho Code**, the undersigned Corporation -- hereby applies for an amended certificate of authority to transact business in the State of Idaho and for that purpose submits the following statement.

Complete only applicable items.

1. A Certificate of Authority was issued to the corporation by your office on: July 19, 2002,  
authorizing it to transact business in the State of Idaho under the name of:  
Sykes HealthPlan Service Bureau, Inc.
2. Its corporate name has been changed to: SHPS Human Resource Solutions, Inc.
3. The name which it shall use hereafter in the State of Idaho is:  
\_\_\_\_\_
4. It has changed its jurisdiction of incorporation, without a change of corporate identity to: \_\_\_\_\_

Dated: August 10, 2004 Corporation Name: SHPS Human Resource Solutions, Inc.

Signature: \_\_\_\_\_

*David P. Haick*

Typed Name: David P. Haick

Capacity: Secretary

Customer Acct # :

(if using pre-paid account)

Secretary of State use only

g:\corp\forms\corpform\amended cert of authority.pdf  
Revised 07/2002

Web Form

IDAHO SECRETARY OF STATE  
**08/16/2004 05:00**  
CK: 216757 CT: 162046 BH: 761035  
1 @ 30.00 = 30.00 AMEND CERT # 2

*C 144772*



**Trey Grayson  
Secretary of State**

**Certificate of Existence**

I, Trey Grayson, Secretary of State of the Commonwealth of Kentucky, do hereby certify that according to the records in the Office of the Secretary of State,

**SHPS HUMAN RESOURCE SOLUTIONS, INC.**

is a corporation duly organized and existing under KRS Chapter 271B, whose date of incorporation is October 3, 1989 and whose period of duration is perpetual.

I further certify that all fees and penalties owed to the Secretary of State have been paid; that articles of dissolution have not been filed; and that the most recent annual report required by KRS 271B.16-220 has been delivered to the Secretary of State.

I further certify that the following documents have been filed as follows:

ARTICLES OF INCORPORATION OF PRUDENTIAL SERVICE BUREAU, INC. FILED  
OCTOBER 3, 1989;  
SIXTY DAY NOTICE 1990;  
STATEMENT OF CHANGE OF REGISTERED OFFICE OR REGISTERED AGENT OR  
BOTH FILED MARCH 18, 1997;



ARTICLES OF AMENDMENT OF PRUDENTIAL SERVICE BUREAU, INC. CHANGING  
NAME TO SYKES HEALTHPLAN SERVICE BUREAU, INC. FILED APRIL 1, 1998;  
STATEMENT OF CHANGE OF REGISTERD OFFICE OR REGISTERED AGENT OR  
BOTH FILED NOVEMBER 6, 2003;  
ARTICLES OF AMENDMENT OF SYKES HEALTHPLAN SERIVCE BUREAU, INC.  
CHANGING NAME TO SHPS HUMAN RESOURCE SOLUTIONS, INC. FILED JUNE 24,  
2004.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my  
Official Seal at Frankfort, Kentucky, this 29th day of July, 2004.



Tn6z  
Trey Grayson  
Secretary of State  
Commonwealth of Kentucky  
mstratton/0263899 - Certificate ID: 2512