No. C 129566		Due no later than Jul 31, 2011		2. Registered Ag	2. Registered Agent and Address (NO PO BOX)			
Return to: SECRETARY OF STATE 700 WEST JEFFERSON PO BOX 83720 BOISE, ID 83720-0080 NO FILING FEE IF RECEIVED BY DUE DATE		Annual Report Form 1. Mailing Address: Correct in this box if needed. CONVERGYS CUSTOMER MANAGEMENT GROUP INC. TAX DEPT 201 EAST FOURTH ST 11TH FLOOR CINCINNATI OH 45202		1111 W JEFFI BOISE ID 8. USA	CT CORPORATION SYSTEM 1111 W JEFFERSON STE 530 BOISE ID 83702 USA 3. New Registered Agent Signature:*			
4. Corporations: Enter Na	ames and Busin	ess Addresses of	President, Secretary, and Directors. Trea	surer (optional).				
Office Held	Name		Street or PO Address	City	State	Country	Postal Code	
DIRECTOR	JEFFREY H FOX		201 EAST FOURTH ST	CINCINNATI	OH	USA	45202	
DIRECTOR	EARL C SHANKS		201 EAST FOURTH ST	CINCINNATI	OH	USA	45202	
TREASURER DAVID R WIED			201 EAST FOURTH ST	CINCINNATI	OH	USA	45202	
PRESIDENT			201 EAST FOURTH ST	CINCINNATI	OH	USA	45202	
SECRETARY	TAMMY L R	OHRER	201 EAST FOURTH ST	CINCINNATI	ОН	USA	45202	
5. Organized Under the Laws of: 6. Ann		6. Annual Repor	. Annual Report must be signed.*					
ОН		Signature: David R Wiedwald			Date: 06/22/2011			
C 129566		Name (type o	r print): David R Wiedwald		Title: Treasurer			
Processed 06/22/2011		* Electronically p	rovided signatures are accepted as origin	nal signatures.				