

No. 0043727	Due no later than May 31, 2003 Annual Report Form	2. Registered Agent and Office NO PO BOX CT CORPORATION SYSTEM 300 N 6TH ST BOISE, ID 83702
Return to: SECRETARY OF STATE 700 WEST JEFFERSON PO BOX 83720 BOISE, ID 83720-0080 NO FILING FEE IF RECEIVED BY DUE DATE	1. Mailing Address - Correct in this box, if applicable STERLING RISK MANAGEMENT SERVICES 440 LINCOLN ST WORCESTER MA 01653	3. <u>New</u> Registered Agent Signature

4. Corporations: Enter Names and Business Addresses of President, Secretary and Directors.

<u>Office held</u>	<u>Name</u>	<u>Street or P.O. Address</u>	<u>City</u>	<u>State</u>	<u>Zip</u>
President	Kenneth W. Mudie	440 Lincoln St.	Worcester	MA	01653
Secretary	Charles F. Cronin	440 Lincoln St.	Worcester	MA	01653
Treasurer	Mark C. McGivney	440 Lincoln St.	Worcester	MA	01653
V. Pres.	Lori A. Manchester	440 Lincoln St.	Worcester	MA	01653
Director	J. Kendall, Jr.	440 Lincoln St.	Worcester	MA	01653
Director	Robert P. Restrepo, Jr.	440 Lincoln St.	Worcester	MA	01653
Director	Michael K. Britt	645 W. Grand River Ave.	Howell	MI	48843

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5. Organized Under the Laws of: DELAWARE C 143727	6. Signature  Date 4/28/2003 Name (Typed or Printed) Charles F. Cronin Title Secretary
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Officers and Directors

Citizens Management Inc.

<u>Director</u>	<u>Title</u>	<u>Start Date</u>
② Michael K. Britt	Director	11/30/2001
⑦ J. Kendall Huber	Director	06/19/2000
⑦ Kenneth W. Mudie	Director	11/30/2001
① Robert P. Restrepo, Jr.	Director	06/19/2000
<u>Officer</u>	<u>Title</u>	<u>Start Date</u>
① Abigail M. Armstrong	Assistant Secretary	04/28/1999
② Michael K. Britt	Chairman of the Board	11/30/2001
① William J. Cahill Jr.	Assistant Secretary	11/30/2001
① Charles F. Cronin	Secretary	06/01/2000
① Lee D. Davidson	Vice President	11/30/2001
① Franklin D. Figueiredo	Chief Compliance Officer	11/30/2001
③ Scott W. Gaffner	Assistant Vice President	11/15/2001
④ David B. Johnson	Vice President	11/30/2001
② Danny R. Komar	Vice President	02/20/1997
① Michael K. Malone	Vice President	11/30/2001
① Lori A. Manchester	Vice President	11/10/1995
① Mark C. McGivney	Treasurer	11/15/2001
① Kenneth W. Mudie	President	03/31/2000
① K. David Nunley	Vice President	07/23/2001
① Edward J. Parry III	Vice President	10/13/2000
① Martin A. Snow	Assistant Treasurer	04/27/1994
② Evelyn A. Tomaszycki	Assistant Treasurer	03/31/2000
	Assistant Treasurer	08/31/1999
		11/30/2001

① Business Address

440 Lincoln Street
Worcester, MA 01653

② Business Address

645 W. Grand River Avenue
Howell, MI 48843