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State of Idaho

Department of State

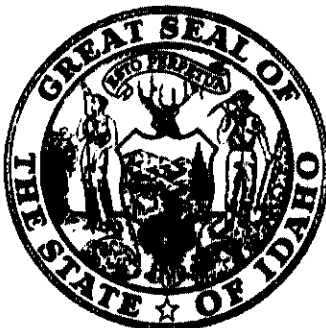
CERTIFICATE OF AUTHORITY OF

INLAND NORTHWEST KINKO'S, INC.

I, PETE T. CENARRUSA, Secretary of State of the State of Idaho, hereby certify that duplicate originals of an Application of INLAND NORTHWEST KINKO'S, INC. for a Certificate of Authority to transact business in this State, duly signed and verified pursuant to the provisions of the Idaho Business Corporation Act, have been received in this office and are found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Authority to INLAND NORTHWEST KINKO'S, INC. to transact business in this State under the name INLAND NORTHWEST KINKO'S, INC. and attach hereto a duplicate original of the Application for such Certificate.

Dated: November 25, 1991



Pete T. Cenarrusa

SECRETARY OF STATE

Jonya Coulson

Corporation Clerk

APPLICATION FOR CERTIFICATE OF AUTHORITY

(Profit Corporation)

RECEIVED
SEC. OF STATE

To the Secretary of State of Idaho

Pursuant to Section 30-1-110, Idaho Code, the undersigned Corporation hereby applies for a Certificate of Authority to transact business in your State, and for that purpose submits the following statement:

1. The name of the corporation is Inland Northwest Kinko's, Inc.
2. The name which it shall use in Idaho is Inland Northwest Kinko's, Inc.
(To be used only when required to avoid a conflict with a name already on file. Must be accompanied by a Board of Directors resolution adopting assumed name in Idaho.)
3. It is incorporated under the laws of the State of Washington
4. The date of its incorporation is March 28, 1991 and the period of its duration is perpetual
5. The address of its principal office in the state or country under the laws of which it is incorporated is N.E. 1000 Colorado Street, Pullman, Washington 99163
6. The address to which correspondence should be addressed, if different from that in Item 5. N.E. 1000 Colorado Street, Pullman, Washington 99163
7. The street address of its proposed registered office in Idaho is 608 South Main Street Moscow, Idaho 83843, and the name of its proposed registered agent in Idaho at that address is Debra Ray
8. The purpose or purposes which it is proposed to pursue in the transaction of business in Idaho are: Open new business in Idaho - retail photocopying and related sales & services

(Continued on reverse)

Submit application and certificate of status to:

Office of the Secretary of State
Division of Corporations
Statehouse, Room 203
Boise, Idaho 83720

Secretary of State use only



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SEC. OF STATE
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STATE of WASHINGTON SECRETARY of STATE

CERTIFICATE OF EXISTENCE/AUTHORIZATION

OF

INLAND NORTHWEST KINKO'S, INC.

I, RALPH MUNRO, *Secretary of State of the State of Washington*, hereby certify that I am the custodian of the corporation records of this state.

I FURTHER CERTIFY that the records on file in this office show that the above - named profit corporation was incorporated under the laws of the State of Washington and was issued a certificate of incorporation in Washington on March 28, 1991.

I FURTHER CERTIFY that as of the date of this certificate no Articles of Dissolution or Certificate of Withdrawal have been filed, that the conditions of the Revised Code of Washington, Title 23B.01.280(2) (a) through (d) have been met, and the corporation is duly authorized to transact business in the corporate form in the State of Washington.

Date: October 25, 1991

Given under my hand and the seal of the State of Washington, at Olympia, the State Capitol.

Ralph Munro, Secretary of State

N. Brown

CONSENT TO USE OF CORPORATE NAME

We, the undersigned, hereby certify:

THAT, in our opinion, the name, Inland Northwest Kinko's, Inc. is not deceptively similar to the name of our corporation.

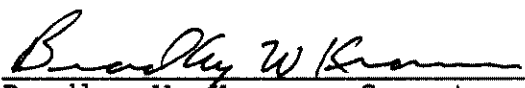
THAT, Kinko's of Boise, Inc. hereby consents to the use of the proposed name as a corporate name in the State of Idaho.

IN WITNESS WHEREOF, we have set our hands this ____ day of November, 1991.

Kinko's of Boise, Inc.



Steve Jensen, President



Bradley W. Krause, Secretary