

State of Idaho

Office of the Secretary of State

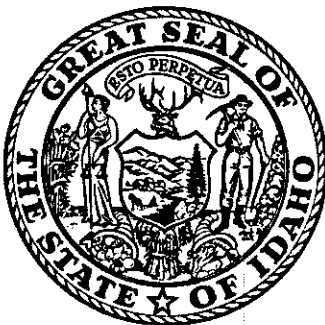
**CERTIFICATE OF AUTHORITY
OF
RBS CITIZENS INSURANCE AGENCY, INC.**

File Number C 180562

I, BEN YSURSA, Secretary of State of the State of Idaho, hereby certify that an Application for Certificate of Authority, duly executed pursuant to the provisions of the Idaho Business Corporation Act, has been received in this office and is found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Authority to transact business in this State and attach hereto a duplicate of the application for such certificate.

Dated: October 23, 2008



Ben Yursa

SECRETARY OF STATE

By *Christina*

FILED EFFECTIVE



APPLICATION FOR CERTIFICATE OF AUTHORITY (For Profit)

(Instructions on Back of Application)

2008 OCT 23 PM 2:11

SECRETARY OF STATE
STATE OF IDAHO

The undersigned Corporation applies for a Certificate of Authority and states as follows:

1. The name of the corporation is:

RBS Citizens Insurance Agency, Inc.

2. The name which it shall use in Idaho is: _____

3. It is incorporated under the laws of:
- Ohio

4. Its date of incorporation is:
- 01/06/1984

5. The address of its principal office is:

1215 Superior Ave, Cleveland, OH 44144

6. The address to which correspondence should be addressed, if different from item 5, is:

7. The street address of its registered office in Idaho is:
- 1401 Shoreline Drive, Suite 2, Boise, ID 83702

and its registered agent in Idaho at that address is: Corporation Service Company

8. The names and respective business addresses of its directors and officers are:

Name	Title	Business Address
Please see attachment		

Dated: 10/20/2008Signature: *Sandra Dudley*Typed Name: Sandra DudleyCapacity: Assistant Secretary

(The signer must be a director or an officer of the corporation.)

Customer Acct #:

(If using pre-paid account)

Secretary of State use only

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form\appforauthority_profit.pmf
Revised 10/20/08

IDAHO SECRETARY OF STATE
 10/23/2008 05:00
 CK: NONE CT: 1157 BH: 1141440
 1 @ 100.00 = 100.00 AUTH PRO # 2
 1 @ 20.00 = 20.00 EXPEDITE C # 3

C/80562

RBS Citizens Insurance Agency, Inc.

Officer and Director Information

Officers: (Business Address)

Roc Starks – President – 20 Blackstone Valley Place, Lincoln, RI 02865
Brian Smith – Treasurer – 20 Blackstone Valley Place, Lincoln, RI 02865
Claire Costa - Assistant Treasurer – 20 Blackstone Valley Place, Lincoln, RI 02865
Sandra Dudney – Assistant Secretary – 910 Douglas Pike, Smithfield, RI 02917
Tricia Horter – Secretary – 3025 Chemical Rd, Suite 280, Plymouth Meeting, PA 19462
Michelle Kaye - Vice President – 1215 Superior Ave, Cleveland, OH 44144

Directors: (see address above)

Roc Starks
Brian Smith
Tricia Horter

**United States of America
State of Ohio
Office of the Secretary of State**

I, Jennifer Brunner, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign business entities; that said records show RBS CITIZENS INSURANCE AGENCY, INC., an Ohio corporation, Charter No. 626268, having its principal location in Cleveland, County of Cuyahoga, was incorporated on January 06, 1984 and is currently in GOOD STANDING upon the records of this office.



*Witness my hand and the seal of the
Secretary of State at Columbus, Ohio
this 22nd day of October, A.D. 2008*

A handwritten signature in cursive script, reading "Jennifer Brunner".

Ohio Secretary of State

Validation Number: V20082950AB2A8