

# State of Idaho

Office of the Secretary of State

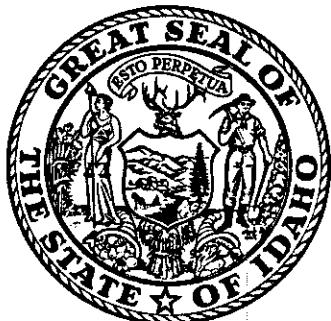
**CERTIFICATE OF AUTHORITY  
OF  
RBS CITIZENS INSURANCE AGENCY, INC.**

File Number C 180562

I, BEN YSURSA, Secretary of State of the State of Idaho, hereby certify that an Application for Certificate of Authority, duly executed pursuant to the provisions of the Idaho Business Corporation Act, has been received in this office and is found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Authority to transact business in this State and attach hereto a duplicate of the application for such certificate.

Dated: October 23, 2008



*Ben Ysursa*

SECRETARY OF STATE

By *Connie K.*

FILED EFFECTIVE



**APPLICATION FOR CERTIFICATE  
OF AUTHORITY (For Profit)**

(Instructions on Back of Application)

2008 OCT 23 PM 2:11

SECRETARY OF STATE  
STATE OF IDAHO

The undersigned Corporation applies for a Certificate of Authority and states as follows:

1. The name of the corporation is:

RBS Citizens Insurance Agency, Inc.

2. The name which it shall use in Idaho is: \_\_\_\_\_3. It is incorporated under the laws of: Ohio4. Its date of incorporation is: 01/06/19845. The address of its principal office is:

1215 Superior Ave, Cleveland, OH 44144

6. The address to which correspondence should be addressed, if different from item 5, is:7. The street address of its registered office in Idaho is: 1401 Shoreline Drive, Suite 2, Boise, ID 83702

and its registered agent in Idaho at that address is: Corporation Service Company

8. The names and respective business addresses of its directors and officers are:

Name

Title

Business Address

Please see attachment

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Dated: 10/20/2008

Signature: Sandra Dudney

Typed Name: Sandra Dudney

Capacity: Assistant Secretary

(The signer must be a director or an officer of the corporation.)

Customer Acct #:

(If using pre-paid account)

Secretary of State use only

Form 100-102000  
Rev 6/2000

IDAHO SECRETARY OF STATE  
10/23/2008 05:00  
CK: NONE CT: 1157 BH: 1141440  
1 @ 100.00 = 100.00 AUTH PRO # 2  
1 @ 20.00 = 20.00 EXPEDITE C # 3

C180562

**RBS Citizens Insurance Agency, Inc.**

**Officer and Director Information**

**Officers: (Business Address)**

Roc Starks – President – 20 Blackstone Valley Place, Lincoln, RI 02865  
Brian Smith – Treasurer – 20 Blackstone Valley Place, Lincoln, RI 02865  
Claire Costa - Assistant Treasurer – 20 Blackstone Valley Place, Lincoln, RI 02865  
Sandra Dudney – Assistant Secretary – 910 Douglas Pike, Smithfield, RI 02917  
Tricia Horter – Secretary – 3025 Chemical Rd, Suite 280, Plymouth Meeting, PA 19462  
Michelle Kaye - Vice President – 1215 Superior Ave, Cleveland, OH 44144

**Directors: (see address above)**

Roc Starks  
Brian Smith  
Tricia Horter

United States of America  
State of Ohio  
Office of the Secretary of State

*I, Jennifer Brunner, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign business entities; that said records show RBS CITIZENS INSURANCE AGENCY, INC., an Ohio corporation, Charter No. 626268, having its principal location in Cleveland, County of Cuyahoga, was incorporated on January 06, 1984 and is currently in GOOD STANDING upon the records of this office.*



*Witness my hand and the seal of the  
Secretary of State at Columbus, Ohio  
this 22nd day of October, A.D. 2008*

A handwritten signature in black ink, appearing to read "Jennifer Brunner".

Ohio Secretary of State