No. 2. Registered Agent and Office NO PO BOX Due no later than Aug 31, 2000 Annual Report Form C 96176 Return to: CT CORPORATION SYSTEM 1. Mailing Address - Correct in this box, if applicable SECRETARY OF STATE 300 NORTH 6TH STREET 700 WEST JEFFERSON RSKCO CLAIMS SERVICES, INC. PO BOX 83720 BOISE, ID 83702 BOISE, ID 83720-0080 STATUTORY REPORTING - 9S 3. New Registered Agent Signature **CNA PLAZA** NO FILING FEE IF CHICAGO, IL 60685 **RECEIVED BY DUE DATE** Corporations: Enter Names and Business Addresses of President, Secretary and Directors. Street or P.O. Address Office held City Zip President Robert Kulbick CNA Plaza Chicago П 60685 Mary A. Ribikawskis CNA Plaza Chicago 60685 ц Secretary 60685 Chicago. IL Director Robert Kulbick CNA Plaza Randall Hollenbeck CNA Plaza Chicago \mathbf{IL} 60685 Director See attached for complete listing of officers and Directors. 5. Organized Under the Laws of: Date 06/13/2000 Signature ILLINOIS Name (Typed or Robert Grob Title: Assistant VP C 96176 Do Not Tape or Staple Issued 06/01/2000 389

RSKCo Claims Services, Inc.

Senior Officers

Chairman
Chief Executive Officer & President
Senior Vice President & Chief of Staff
Senior Vice President
Senior Vice President
Vice President
Vice President & Treasurer
Assistant Vice President
Assistant Vice President & Secretary
Assistant Vice President

Peter P. Conway Robert Kulbick Randall Hollenbeck Thomas E. Donnelly Frank C. Soricelli Pamela S. Dempsey Joanne Cameron Mary A. Ribikawskis Robert Grob

Directors

Peter P. Conway Robert Kulbick Randall Hollenbeck Thomas E. Donnelly

Address for all Officers and Directors:

CNA Plaza

Chicago, II 60685

02/2000