State of Idaho

Office of the Secretary of State

CERTIFICATE OF AUTHORITY

OF

FEDEX CUSTOM CRITICAL, INC.

File Number C 133860

I PETE T. CENARRUSA, Secretary of State of the State of Idaho, hereby certify that an Application for Certificate of Authority, duly executed pursuant to the provisions of the Idaho Business Corporation Act, has been received in this office and is found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Authority to transact business in this State and attach hereto a duplicate of the application for such certificate.

Dated: May 8, 2000



Pet / Cemeruse SECRETARY OF STATE

By Keni Krowsch

APPLICATION FOR CERTIFICATE OF AUTHORITED FEED (Instructions on Back of Application) To the Secretary of State of Idaho The undersigned Corporation applies for a Certificate of Authority and states as follows: IN 34 AM '00 1. The name of the corporation is FedEx Custom Critical, Inc. SECRETARY OF STATE 2. The name which it shall use in Idaho is _ 3. It is incorporated under the laws of Ohio 4. Its date of incorporation is 11/5/75 The address of its principal office is 2088 South Arlington Road, Akron, Ohio 44306 5. The address to which correspondence should be addressed, if different than item 5, is______ 6. The street address of its registered office in Idaho is 300 North 6th Street, Boise, Idaho 83701 7. , and its registered agent in Idaho at that address is C T Corporation System 8. The names and respective business addresses of its directors and officers are: Name Office Address See attached list of directors and officers May 4, 2000 FedEx Custom Critical Inc. Customer Acct #: IDAHO SECRETARY OF STATE 622467596426 63:68 By CK: 141856724 CT: 98287 BH: 315885 Andrew M. 1 # 188.86 = 186.88 AUTH PRO # 2 Secretary C 133860 (specify capacity of signer)

Application for Certificate of Authority

Directors and Officers of FedEx Custom Critical, Inc.

- R. Bruce Simpson, President and Director 2088 South Arlington Road Akron, Ohio 44306
- T. Michael Glenn, Director 942 South Shady Grove Road Memphis, Tennessee 38120
- Alan B. Graf, Jr., Director
 942 South Shady Grove Road
 Memphis, Tennessee 38120
- Dennis H. Jones, Director 942 South Shady Grove Road Memphis, Tennessee 38120
- Kenneth R. Masterson, Director 942 South Shady Grove Road Memphis, Tennessee 38120
- John G. Pickard, Vice President Service and Director 2088 South Arlington Road Akron, Ohio 44306
- Joel N. Childs, Vice President Marketing and Planning 2088 South Arlington Road Akron, Ohio 44306
- Brendan L. O'Sullivan, Vice President Finance and CFO 2088 South Arlington Road Akron, Ohio 44306
- 9. John P. Palma, Vice President Sales 2088 South Arlington Road Akron, Ohio 44306
- Robert J. Reitz, Vice President and Controller 2088 South Arlington Road Akron, Ohio 44306
- Regina Sacha, Vice President Human Resources 2088 South Arlington Road Akron, Ohio 44306
- 12. Kimble H. Scott, Vice President and General Counsel 2088 South Arlington Road

Appendix to Application for Certificate of Authority (cont)

Akron, Ohio 44306

- 13. James F. Snider, II, Vice President & General Manager, White Glove Svcs 2088 South Arlington Road Akron, Ohio 44306
- 14. Andrew M. Paalborg, Secretary 942 South Shady Grove Road Memphis, Tennessee 38120
- 15. Michael D. Fryt, Assistant Treasurer 942 South Shady Grove Road Memphis, Tennessee 38120

UNITED STATES OF AMERICA, STATE OF OHIO, OFFICE OF THE SECRETARY OF STATE.

I, J. Kenneth Blackwell, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign corporations; that said records show FEDEX CUSTOM CRITICAL, INC., an Ohio corporation, Charter No. 473395, having its principal location in Akron, County of Summit, was incorporated on November 5, 1975 and is currently in GOOD STANDING upon the records of this office.



WITNESS my hand and official seal at

Columbus, Ohio on

April 27, 2000

J. Kenneth Blackwell Secretary of State

Couneth Blackmell