

State of Idaho

Department of State

CERTIFICATE OF AUTHORITY OF

ADDITIONAL TECHNICAL SUPPORT, INC.
File number C 106682

I, PETE T. CENARRUSA, Secretary of State of the State of Idaho, hereby certify that duplicate originals of an Application of ADDITIONAL TECHNICAL SUPPORT, INC. for a Certificate of Authority to transact business in this State, duly signed and verified pursuant to the provisions of the Idaho Business Corporation Act, have been received in this office and are found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Authority to ADDITIONAL TECHNICAL SUPPORT, INC. to transact business in this State under the name ADDITIONAL TECHNICAL SUPPORT, INC. and attach hereto a duplicate original of the Application for such Certificate.

Dated: June 16, 1994



Pete T. Cenarrusa
SECRETARY OF STATE

By *Sonya Herald*

APPLICATION FOR CERTIFICATE OF AUTHORITY

(Profit Corporation)

To the Secretary of State of Idaho

Pursuant to Section 30-1-110, Idaho Code, the undersigned Corporation hereby applies for a Certificate of Authority to transact business in your State, and for that purpose submits the following statement:

1. The name of the corporation is Additional Technical Support, Inc.

2. The name which it shall use in Idaho is _____

(To be used only when required to avoid a conflict with a name already on file. Must be accompanied by a Board of Directors resolution adopting assumed name in Idaho.)

3. It is incorporated under the laws of Massachusetts

4. The date of its incorporation is March 30, 1978 and the period of its duration is

Perpetual

5. The address of its principal office in the state or country under the laws of which it is incorporated is

1466 Main Street, P. O. Box 9018, Waltham, Massachusetts 02254-9018

6. The address to which correspondence should be addressed, if different from that in item 5.

Same

7. The street address of its proposed registered office in Idaho is 300 North 6th Street

Boise, Idaho 83701, and the name of its proposed registered agent in Idaho at that address is C T Corporation System

8. The purpose or purposes which it is proposed to pursue in the transaction of business in Idaho are:

The purpose of the corporation is to engage in any lawful act or activity for which corporations may be organized to do business under the laws of Idaho.

(Continued on reverse)

Submit application and certificate of status to:

Office of the Secretary of State
Division of Corporations
Statehouse, Room 203
Boise, Idaho 83720

Secretary of State use only

IDAHO SECRETARY OF STATE
19940616 0900 88874 2
CK #: 32685 CUST# 3590
CORP
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9. The names and respective addresses of its directors and officers are:

Name	Office	Address
<u>Joseph R. White</u>	<u>President, CEO</u>	<u>1466 Main Street, Waltham, Massachusetts 02254-9018</u>
<u>Steven J. Tittle</u>	<u>Vice-President</u>	<u>1466 Main Street, Waltham, Massachusetts 02254-9018</u>
<u>Edward W. Banks</u>	<u>Treasurer, CFO</u>	<u>1466 Main Street, Waltham, Massachusetts 02254-9018</u>
<u>James M. Hughes</u>	<u>Secretary</u>	<u>1466 Main Street, Waltham, Massachusetts 02254-9018</u>
<u>Howard A. Hackett</u>	<u>Director</u>	<u>1466 Main Street, Waltham, Massachusetts 02254-9018</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

10. The corporation accepts and shall comply with the provisions of the Constitution and the laws of the State of Idaho.

11. This application is accompanied by a Certificate of Corporate Status or Existence, duly authenticated by the proper officer of the state or country under the laws of which it is incorporated.

Dated: May 25, 1994

Additional Technical Support, Inc.

(Corporation Name)

By [Signature]
Joseph R. White Its President/Vice President (please specify)

and [Signature]
James M. Hughes Its Secretary/Assistant Secretary (please specify)

STATE OF Massachusetts)ss:

COUNTY OF Middlesex)

I, Ann M. Cameron, a notary public, do hereby certify that on this 25th day of May, 19 94, personally appeared before me Joseph R. White, who being by me first duly sworn, declared that (s)he is the President of _____

Additional Technical Support, Inc.

that (s)he signed the foregoing documents as President of the corporation and that the statements therein contained are true.

[Signature]
Notary Public
My Commission Expires 11/10/00



The Commonwealth of Massachusetts
Office of the Secretary of State
State House, Boston 02133

MICHAEL J. CONNOLLY
SECRETARY OF STATE

June 1, 1994

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SEC. OF STATE
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TO WHOM IT MAY CONCERN:

I hereby certify that according to the records of this office

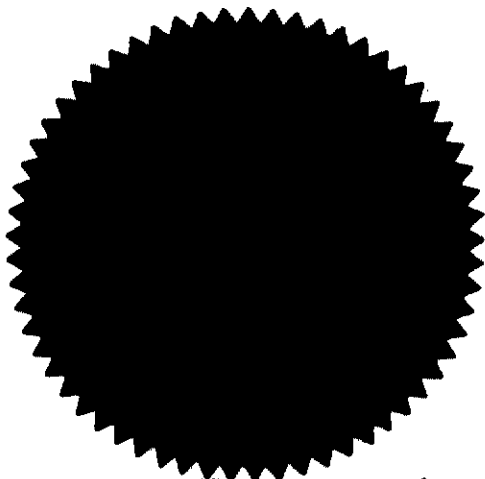
Additional Technical Support, Inc.

is a domestic corporation organized on **March 30, 1978**, under the General Laws of the Commonwealth of Massachusetts.

I further certify that there are no proceedings presently pending under the Massachusetts General Laws Chapter 156B section 101 for said corporations dissolution; that articles of dissolution have not been filed by said corporation; that, said corporation has filed all annual reports, and paid all fees with respect to such reports, and so far as appears of record said corporation has legal existence and is in good standing with this office.

IN TESTIMONY of which, I have hereunto

affixed the Great Seal of
the Commonwealth on the
date first above written.



Secretary of State

* This certificate is not a tax clearance. Certificates certifying that all taxes due and payable by the corporation have been paid or provided for are issued by the Department of Revenue.