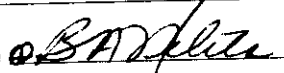


No. C 109413	Due no later than Feb 28, 2003 Annual Report Form		2. Registered Agent and Office NO PO BOX CORPORATION SERVICE COMPAN 1401 SHORELINE DR STE 2 BOISE, ID 83702																														
Return to: SECRETARY OF STATE 700 WEST JEFFERSON PO BOX 83720 BOISE, ID 83720-0080 NO FILING FEE IF RECEIVED BY DUE DATE	1. Mailing Address - Correct in this box, if applicable INNOSERV TECHNOLOGIES MAINTENANCE S PO BOX 2216 SCHENECTADY, NY 12301 2216		3. <u>New</u> Registered Agent Signature																														
4. Corporations: Enter Names and Business Addresses of President, Secretary and Directors. <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;"><u>Office held</u></th> <th style="text-align: left;"><u>Name</u></th> <th style="text-align: left;"><u>Street or P.O. Address</u></th> <th style="text-align: left;"><u>City</u></th> <th style="text-align: left;"><u>State</u></th> <th style="text-align: left;"><u>Zip</u></th> </tr> </thead> <tbody> <tr> <td>PRESIDENT</td> <td>KEITH J. MORGAN</td> <td>260 LONGVIEW BLVD</td> <td>STAMFORD</td> <td>CT</td> <td>06927</td> </tr> <tr> <td>SECRETARY</td> <td>ROBERT M. PETERHANS</td> <td>4855 WEST ELECTRIC AVE.</td> <td>MILWAULKEE</td> <td>WI</td> <td>53219</td> </tr> <tr> <td>DIRECTOR</td> <td>KEITH J. MORGAN</td> <td>260 LONGVIEW BLVD</td> <td>STAMFORD</td> <td>CT</td> <td>06927</td> </tr> <tr> <td>DIRECTOR</td> <td>ROBERT M. PETERHANS</td> <td>4855 WEST ELECTRIC AVE.</td> <td>MILWAULKEE</td> <td>WI</td> <td>53219</td> </tr> </tbody> </table>				<u>Office held</u>	<u>Name</u>	<u>Street or P.O. Address</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	PRESIDENT	KEITH J. MORGAN	260 LONGVIEW BLVD	STAMFORD	CT	06927	SECRETARY	ROBERT M. PETERHANS	4855 WEST ELECTRIC AVE.	MILWAULKEE	WI	53219	DIRECTOR	KEITH J. MORGAN	260 LONGVIEW BLVD	STAMFORD	CT	06927	DIRECTOR	ROBERT M. PETERHANS	4855 WEST ELECTRIC AVE.	MILWAULKEE	WI	53219
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5. Organized Under the Laws of: CALIFORNIA C 109413		6. Signature  Date <u>2/6/03</u> Name (Typed or Printed) <u>BARBARA A. MELITA</u> Title <u>VP & ASST. TREASURER</u>																															