

State of Idaho

Office of the Secretary of State

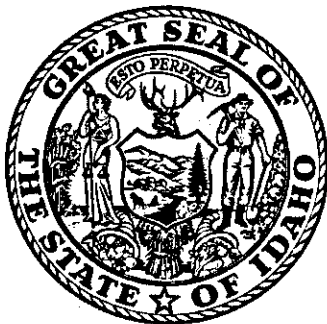
**CERTIFICATE OF AUTHORITY
OF
TELEVOX SOFTWARE, INCORPORATED**

File Number C 175829

I, BEN YSURSA, Secretary of State of the State of Idaho, hereby certify that an Application for Certificate of Authority, duly executed pursuant to the provisions of the Idaho Business Corporation Act, has been received in this office and is found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Authority to transact business in this State and attach hereto a duplicate of the application for such certificate.

Dated: November 14, 2007



Ben Yursa
SECRETARY OF STATE

By *Cynthia*

Exhibit A

TeleVox Software, Incorporated

Directors:

Thomas B. Barker
Nancee R. Berger
Steven M. Stangl

Officers:

Chief Operating Officer	-	Nancee R. Berger
Chief Executive Officer	-	Steven M. Stangl
Chief Financial Officer/Treasurer	-	Paul M. Mendlik
Chief Administrative Officer	-	Jon R. Hanson
Executive Vice President	-	Pam Mortenson
Secretary	-	David C. Mussman

Business Address for all Directors & Officers:

11808 Miracle Hills Drive
Omaha, NE 68154

Delaware

PAGE 1

The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "TELEVOX SOFTWARE, INCORPORATED" IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE THIRTEENTH DAY OF NOVEMBER, A.D. 2007.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "TELEVOX SOFTWARE, INCORPORATED" WAS INCORPORATED ON THE TWENTY-NINTH DAY OF FEBRUARY, A.D. 2000.



Harriet Smith Windsor

Harriet Smith Windsor, Secretary of State