## State of Idaho

Office of the Secretary of State

# OF TELEVOX SOFTWARE, INCORPORATED

#### File Number C 175829

I, BEN YSURSA, Secretary of State of the State of Idaho, hereby certify that an Application for Certificate of Authority, duly executed pursuant to the provisions of the Idaho Business Corporation Act, has been received in this office and is found to conform to law.

ACCORDINGLY and by virtue of the authority vested in me by law, I issue this Certificate of Authority to transact business in this State and attach hereto a duplicate of the application for such certificate.

Dated: November 14, 2007



Ben youra SECRETARY OF STATE

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### APPLICATION FOR CERTIFICATE **OF AUTHORITY (For Profit)**

(instructions on Back of Application)

07 NOV 14 AM 10: 23

The undersigned Corporation applies for a Certificate of Authority and states as Tollows F. O. STATE 1. The name of the corporation is: TELEVOX SOFTWARE, INCORPORATED TELEVOX SOFTWARE, INCORPORATED 2. The name which it shall use in Idaho is: 3. It is incorporated under the laws of: DELAWARE 4. Its date of incorporation is: 2/29/2000 The address of its principal office is: 11808 MIRACLE HILLS DRIVE OMAHA, NE 68154 6. The address to which correspondence should be addressed, if different from item 5, is: 1401 Shoreline Drive, Suite 2, Boise, ID 83702 7. The street address of its registered office in Idaho is:, Corporation Service Company and its registered agent in Idaho at that address is: 8. The names and respective business addresses of its directors and officers are: Name Office Held **Eddings** Address NANCEE R. BERGER COO 11808 MIRACLE HILLS DR. OMAHA, NE STEVEN M. STANGL **CEO** 11808 MIRACLE HILLS DR. OMAHA, NE PAUL M. MENDLIK **CFO** 11808 MIRACLE HILLS DR. OMAHA, NE JON R. HANSON CAO 11808 MIRACLE HILLS DR. OMAHA, NE PAM MORTENSON **EVP** 11808 MIRACLE HILLS DR. OMAHA, NE DAVID C. MUSSMAN SECRETARY 11808 MIRACLE HILLS DR. OMAHA, NE Dated: 11/7/07 Customer Acct #: (if using pre-paid account) Secretary of State use only Signature: Typed Name: DAVID C. MUSSMAN SECRETARY Capacity: [The signer must be a director or an officer of the corporation.]

100.08 = 160.00 AUTH PRO # 2 26.08 = 20.00 EXPEDITE C # 3

Web Form

#### Exhibit A

TeleVox Software, Incorporated

#### **Directors:**

Thomas B. Barker Nancee R. Berger Steven M. Stangl

#### Officers:

Chief Operating Officer - Nancee R. Berger
Chief Executive Officer - Steven M. Stangl
Chief Financial Officer/Treasurer - Paul M. Mendlik
Chief Administrative Officer - Jon R. Hanson
Executive Vice President - Pam Mortenson
Secretary - David C. Mussman

### Business Address for all Directors & Officers:

11808 Miracle Hills Drive Omaha, NE 68154

## Delaware

## The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "TELEVOX SOFTWARE, INCORPORATED" IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE THIRTEENTH DAY OF NOVEMBER, A.D. 2007.

AND I DO HEREBY FURTHER CERTIFY THAT THE FRANCHISE TAXES HAVE BEEN PAID TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL REPORTS HAVE BEEN FILED TO DATE.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "TELEVOX SOFTWARE, INCORPORATED" WAS INCORPORATED ON THE TWENTY-NINTH DAY OF FEBRUARY, A.D. 2000.



Variet Smile Hindson

Harriet Smith Windsor, Secretary of State