

Sedgwick Claims Management Services, Inc.

1000 Ridgeway Loop Road, Memphis, Tennessee 391200V 22 AM 8: 43
Telephone 901 761-1550. Facsimile 901 684-3825

STATE OF IDAHO

i 116217 Chy address

November 16, 2000

VIA REGULAR MAIL

Secretary of State 700 West Jefferson P. O. Box 83720 Boise, ID 83720-0080

Re:

Sedgwick Claims Management Services, Inc.

No. C118217

Dear Sir/Madam:

I understand from a recent telephone call placed to your office, that you have changed the filing dates for annual reports to the anniversary month of the original qualification filing. The above corporation's report will be due by the end of February 2001 versus the end of November 2000. A report form will be mailed to us in January.

At this time we respectfully request that the attention line on our address be changed to delete the name P. Robinson (who is no longer with our company) and be replaced with "Legal Department."

Should anything further be required to facilitate this request, please contact me by telephone at 901-684-3784 or by facsimile at 901-684-3595.

Sincere!

Secretary